

Cyber Risk Exposure Scorecard

Restaurants

Instructions: Begin by answering the questions below. Each response will be given a numerical value depending on the answer:

Yes: 5 points | No: 0 points | Unsure: 5 points

After completing all the questions, total your score to determine your organization's level of cyber risk using the scale.

New technology can help restaurants streamline operations, attract customers, and reduce costs, but many employers don't realize their cyber risks. Even though most restaurants work directly with their customers, hackers can still target your systems for valuable financial information or intellectual property like recipes and business endeavors. You also need to protect your customer's and employees' personal information, as a data breach can lead to damaging lawsuits and a tarnished reputation.

It's important to remember that no restaurant can afford to ignore cybersecurity. It would help if you also considered cyber liability insurance as a critical component of your risk management program.

QUESTIONS	YES	NO	UNSURE	SCORE
Does your restaurant have a wireless network, and do you let employees or customers access it?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Do you allow customers to use their personal devices (e.g., laptops, smartphones, and tablets) on your establishment's network?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Is your restaurant part of a local or national franchise?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Is your restaurant compliant with all of the payment card industry's (PCI) data security standards, including employee training and ongoing security testing?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Does your restaurant have a website or mobile app used to collect customer data such as email addresses, phone numbers, or meal preferences?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Does any software at your restaurant require an update?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Can any of your employees or customers access your point-of-sale system or credit card readers?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Does your restaurant use a third-party vendor for data storage, or payment processing?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Has your restaurant ever failed to confirm that your third-party vendors use sufficient data protection procedures?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Does your organization have a "bring your own device" (BYOD) policy that allows employees to use personal devices for business use or on a company network?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Are any employees allowed access to administrative privileges on your network or computers?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Does anyone in your restaurant use computers to access bank accounts or initiate money transfers?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Does your restaurant store sensitive information, such as financial reports, customer data, recipes, or roadmaps the could potentially compromise you if stolen?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Has your restaurant ever failed to enforce policies around the acceptable use of computers, email, the internet, or other cyber-related topics?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Is network and cyber security training for employees optional at your office?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Has your office ever failed to train employees to recognize social engineering scams?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

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QUESTIONS	YES	NO	UNSURE	SCORE
Does your restaurant partner with a web-based app, such as Uber Eats, Grubhub, or Doordash to offer deliveries?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Has your restaurant ever failed to train employees to recognize social engineering scams?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Would your restaurant lose critical information in the event of a system failure or other network disaster?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Can employees or customers access your building after operating hours?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Has your restaurant neglected to review its data security or cybersecurity policies and procedures within the last year?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
TOTAL SCORE				

ESCALATED RISK: 55-100 **HIGH RISK: 30-50** **MODERATE RISK: 15-25** **LOW RISK: 0-10**